# **Risk Identification Checklist**

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| **Water delivery by vendors** | * Are all households able to get water? * Will households be able to pay for water as incomes fall? * Will vendors still be able to deliver water? * Risks to continued supply at current levels:   + Can vendors’ bulk water source become unavailable?   + Can vendors get key input e.g. fuel?   + Can vendors be shut down by government fiat? * Can those who cannot leave home get enough water brought to premises? * Do households understand and apply hand-washing regime? |
| **Stand-point supply** | * What are social distancing arrangements at the stand-points? * Is PPE available for staff / vendors? * Will customers still be able to pay as incomes fall? * Is water available, continuous, and expected to continue? * Gap/risks for continued water supply at current levels: * Lack of water in system * Lack of electricity for pumping/lights * Lack of staff * Can those who cannot leave home get enough water brought to premises? * Do households understand and apply hand-washing regime? |
| **Piped to premises-intermittent** | * Is water supply + on-site storage adequate for hygiene needs in households, especially when people must stay home (lock-down or self-isolation of vulnerable)? * Will customers still be able to pay as incomes fall? * Are there risks to water supply * Power cuts? * Chemical shortages? * Equipment shortages? |
| **Continuous**  **on-premises supply** | * Will customers still be able to pay as incomes fall? * Are there risks to water supply?   + Power cuts?   + Chemical shortages?   + Are there equipment shortages? |
| **Utility as a whole** | * + Does the utility have funds to keep paying operating expense (OPEX)?   + Are there PPE and physical distancing arrangements for staff?   + Are utilities still able to read meters, bill, collect money?   + Are there arrangements for physical distancing of customers in commercial offices?   + Are there risks to water supply:   + Power cuts?   + Chemical shortages?   + Equipment shortages? * Is the utility able to increase water available:   + By NRW reduction?   + By demand-side management?   + By boreholes or other quick schemes? * Does the utility have funds for capital expense (CAPEX)? * Is the utility able to procure and contract works rapidly? |