# **Risk Identification Checklist**

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| **Water delivery by vendors** | * Are all households able to get water?
* Will households be able to pay for water as incomes fall?
* Will vendors still be able to deliver water?
* Risks to continued supply at current levels:
	+ Can vendors’ bulk water source become unavailable?
	+ Can vendors get key input e.g. fuel?
	+ Can vendors be shut down by government fiat?
* Can those who cannot leave home get enough water brought to premises?
* Do households understand and apply hand-washing regime?
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| **Stand-point supply** | * What are social distancing arrangements at the stand-points?
* Is PPE available for staff / vendors?
* Will customers still be able to pay as incomes fall?
* Is water available, continuous, and expected to continue?
* Gap/risks for continued water supply at current levels:
* Lack of water in system
* Lack of electricity for pumping/lights
* Lack of staff
* Can those who cannot leave home get enough water brought to premises?
* Do households understand and apply hand-washing regime?
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| **Piped to premises-intermittent** | * Is water supply + on-site storage adequate for hygiene needs in households, especially when people must stay home (lock-down or self-isolation of vulnerable)?
* Will customers still be able to pay as incomes fall?
* Are there risks to water supply
* Power cuts?
* Chemical shortages?
* Equipment shortages?
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| **Continuous** **on-premises supply** | * Will customers still be able to pay as incomes fall?
* Are there risks to water supply?
	+ Power cuts?
	+ Chemical shortages?
	+ Are there equipment shortages?
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| **Utility as a whole** | * + Does the utility have funds to keep paying operating expense (OPEX)?
	+ Are there PPE and physical distancing arrangements for staff?
	+ Are utilities still able to read meters, bill, collect money?
	+ Are there arrangements for physical distancing of customers in commercial offices?
	+ Are there risks to water supply:
	+ Power cuts?
	+ Chemical shortages?
	+ Equipment shortages?
* Is the utility able to increase water available:
	+ By NRW reduction?
	+ By demand-side management?
	+ By boreholes or other quick schemes?
* Does the utility have funds for capital expense (CAPEX)?
* Is the utility able to procure and contract works rapidly?
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